

Hosted by
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Featuring
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Featuring
Mark Burdick

What To Know Before Visiting Disney

A white outline icon of a Disney ticket, positioned at the bottom right of the text area.

Disney Parks

Re-opening

Opening 7/11
Magic Kingdom
Animal Kingdom



Opening 7/15
Hollywood Studios
Epcot



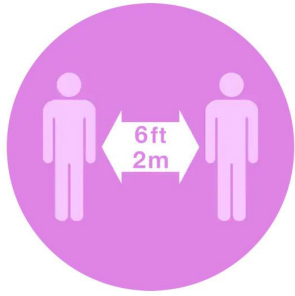
Guiding
Principals



Enhanced Cleaning

Cleaning procedures will be enhanced throughout Walt Disney World Resort.

- Cleaning procedures will be enhanced throughout Walt Disney World Resort.
 - Extra attention will be given to high-traffic areas, including public elevators and escalators, handrails, benches, tables, handles, restrooms and more.
 - Additionally, housekeeping services will be modified at Disney Resort hotels to include enhanced cleaning and reduced contact.
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Physical Distancing

Temporary adjustments will be in place to promote physical distancing.

Physical distancing measures may include:

- **Signage and Ground Markings:** Please follow directional signage and ground markings, which have been installed throughout Walt Disney World Resort to help Guests better navigate common areas while practicing physical distancing.
- **Physical Barriers:** Physical barriers have been added in select places where it is difficult to maintain strict physical distancing guidelines. These may be visible in areas around cash registers or at Guest Relations, for example, to help ensure proper distances between people.
- **Training:** We are also training Cast Members to engage with Guests and promote physical distancing guidelines in common areas and queues.



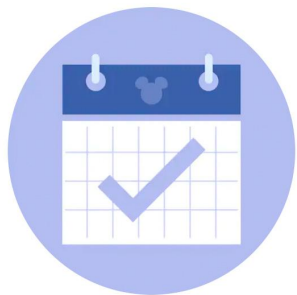
Reduced Contact

Experiences may be modified in order to reduce contact.

Experiences may be modified in order to reduce contact. These include:

- **Cashless Transactions:** At this time, it is recommended all Guests use cashless payment options, including debit cards, credit cards and Disney Gift Cards. Guests can also opt for contactless payment options—such as mobile wallets—or use cash to purchase a Disney Gift Card at Guest Relations and select merchandise locations. Disney Resort hotel Guests can also use MagicBands to charge their purchase to their Disney Resort hotel folio.
- **Modified Housekeeping:** Housekeeping services will be modified at Disney Resort hotels to include enhanced cleaning and reduced contact.
- **Please check back for additional details about limited-contact Guest Services.**

Top Things To Know



Park Reservations

Park attendance will be managed via the Disney Park Pass reservation system.

Park attendance will be managed via the Disney Park Pass reservation system—now available for Guests with booked Disney Resort hotel stays, as well as Annual Passholders.

Booking Dates for Park Reservations

The Disney Park Pass system is now available for select Guests. Booking dates vary based on your plans.

Beginning June 22, 2020, Disney Resort and other select hotel Guests with valid theme park admission can make reservations for their length of stay.

Beginning June 26, 2020, Annual Passholders without a Resort stay can make theme park reservations for up to 3 days at a time.

Beginning June 28, 2020, existing ticket holders can make reservations for the number of days of valid theme park admission.



Face Coverings

Face coverings are required for all Guests (ages 2 and up) and Cast Members.

Face coverings are required for all Guests (ages 2 and up) and Cast Members. Please bring your own face coverings and wear them at all times, except when dining or swimming.

All face coverings should:

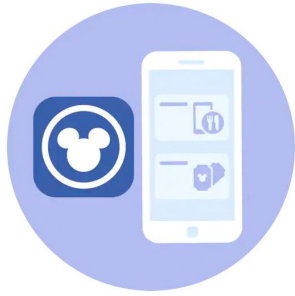
- Fully cover an individual's nose and mouth and allow the Guest to remain hands-free
- Fit snugly but comfortably against the side of the face
- Be secured with ties or ear loops
- Be made of breathable material, either disposable or reusable
- Costume masks are not considered appropriate and are prohibited from being worn, in alignment with our existing rules.
- The use of face coverings is not a substitute for physical distancing.



Temperature Screenings

Temperature screenings may be required for entry to some locations.

- **Temperature screenings may be required for entry to some locations.**
- Upon arrival at Disney Springs area or at the Walt Disney World theme parks, you may undergo a temperature screening with **no-touch thermometers.**
- Based on guidance from health authorities, **anyone displaying a temperature of 100.4 F or above will be directed to an additional location** for rescreening and assistance. Those with temperatures 100.4 F or above will not be allowed entry; those in their party will not be allowed entry either.
- Before you leave home, be sure to check the temperatures of everyone in your party—including yourself—as an extra layer of precaution.



My Disney Experience

Make the most of the magic with the My Disney Experience app.

Helpful features include:

- **Mobile Order Service for Dining:** Please order ahead and save time at select dining locations using mobile order service. We highly recommend that you use this service during your visit.
- **Scannable Codes for Select Restaurant Menus:** While at a table-service restaurant, you can scan a code to access the digital menu.
- **Online Check-In at Disney Resort Hotels:** To aid in physical distancing efforts, we strongly recommend that you use Online Check-In Service prior to your arrival. When your room is ready, you'll get a room-ready notification. Then, you can use either a MagicBand or the app's digital key feature to enter your room!
- **Check back soon for more details about app features that can enhance your visit.**



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